

PLATFORM BENEFITS

Join the marketplace to increase visibility of your products and services, market together with the local community, and reach new customers – near and far!



Online sales exposure to locally-minded consumers.



Diversity of sales channels to increase overall sales.



Allow customers to choose local pickup, delivery, or shipping.



Selling support from a live team assisting with your shop, products, and orders.



Benefit from 'marketplace effect' with shared promotion from multiple local businesses & partners.



You'll have your own shop within the marketplace that will showcase just your items.



Sync Shopify & Square web stores to allow products to import and sync inventory.



Sell online without listing or commission fees*.
(includes up to 100 items in your shop)



Online training and resources to help you manage and market your shop.

*Merchant processing fees apply (2.9% + \$.30 per order)

WHAT CAN YOU LIST ON THE MARKETPLACE?



Products



Services



Virtual Items



Gift Cards



Events



Downloads



Experiences

FAQ's

How long will it take to get set up on the site?

- It only takes a few minutes to register your business. Once your account is approved, you can have all of your shop settings and your first few products added in just a few minutes each.
- If you already have products listed online elsewhere, we may even be able to assist you with a product import to get your shop started, or a product import & sync with Shopify or Square.

How many products can I list?

- Sellers can have up to 100 products in their storefront. Businesses that wish to list additional products can reach out to the support team to add more.

How often do I have to update my shop?

- Products should be updated as needed, or at least every few weeks. Shops should be updated with inventory changes, add a new product or two, and delete old products.
- Products that are synced from Shopify/Square will be updated as new inventory is added to that collection and the collection is re-synced.

How do I get notified of orders?

- You will get an email notification to the registered email address on your account.
- You may also sign up for text alerts in your account or register additional email addresses to also receive the notifications.

How do I handle shipping?

- Sellers handle all fulfillment & shipping requirements and can charge shipping to customers.
- Sellers can set Free Shipping for all products or just for specific products.
- Some sellers may choose to only fulfill orders by local pick up only.
- Sellers can set their own shipping rates on their overall store or on a per product basis.
- Sellers enter shipping carrier & tracking information that is then communicated to the customer.

How & when do I get paid for orders?

- Sellers can connect to Stripe or PayPal in their Vendor Dashboard- Billing tab.
- Stripe is the preferred payment processor. Orders are paid out to your bank from Stripe typically within 2 business days. Payment processing through Stripe is 2.9% + \$.30 per order.
- Alternatively, businesses could choose PayPal payments if they prefer. There will be an additional \$.25 processing fee for PayPal (2.9% + \$.55 total), and payments will be dispersed once the order has been shipped to the customer.